

SecureAuth Installation

Securely access AdventHealth apps using your mobile device.

Enrollment and Setup Instructions

Step 1: Enroll using your workstation's web browser.

- Navigate to <https://selfservice.adventhealth.com/> from a workstation on the AdventHealth network.
- Select **Manage Devices for Multi-factor Authentication**.
- Verify your personal phone number and personal email is correct. If blank, add them, then click **Add Device**.
- Next, login again with your OpID and password.
- If prompted to enter a 2nd authentication method. Choose **SMS/Text** to send to your recently updated phone number.
- Enter the code received on your phone, then click **Submit**.
- Do not close your web browser, you will need it later on during enrollment.

Step 2: Configure the app from your mobile device.

- From your mobile device, scan the QR code below to **download the SecureAuth Authenticate app**.

iOS Devices



Android Devices



iOS/Apple Devices:

- Once downloaded, open the SecureAuth Authenticate app.
- Next, **scan the unique QR code** provided to you in your web browser from Step 1. Do not close your browser.
- A new window will appear in the mobile app with a verification code, **enter the verification code** in your browser.
- Finally, click **Enable** in your browser to finish registering your mobile device.

Android Devices:

- Once downloaded, open the SecureAuth Authenticate app.
- Next, tap **Connect Account**.
- At the next screen, tap **Connect with QR Code**.
- **Scan the unique QR code** provided to you in your web browser from Step 1. Do not close your browser.
- A new window will appear in the mobile app with a verification code, **enter the verification code** in your browser.
- Finally, click **Enable** in your browser to finish registering your mobile device.

Step 3: Using SecureAuth Authenticator on your mobile device.

- The app will display a 6-digit code that changes every 60 seconds and is required to login to many AdventHealth resources like the Hub, Microsoft 365, and more.
- You will most often see SecureAuth login prompts when accessing AdventHealth resources off network.
- Contact the AdventHealth Service Desk 24 hours a day at 1-800-873-4024 for SecureAuth help.