

Accessing EPIC from a Personal Computer

How to install the Horizon client and access EPIC from a **non-managed MacOS computer**.

Getting Started:

- This document is intended for use on a non-AdventHealth Mac computer.
- If you have not yet set up SecureAuth, please do so before continuing.
- Administrator rights are required to complete installation.

Disclaimer: Please note that the screenshots provided are for general reference only and may vary as the Horizon application is updated.

Downloading and Installing Horizon

1. Begin by navigating to the [Horizon download page](#) in your preferred browser.
2. Find your computer's operating system in the list below, then select **Go To Downloads**.

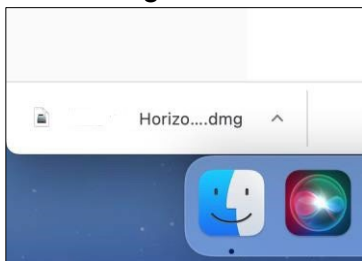


3. A new page will load more details about the client. Click the **Download Now** to begin your download.

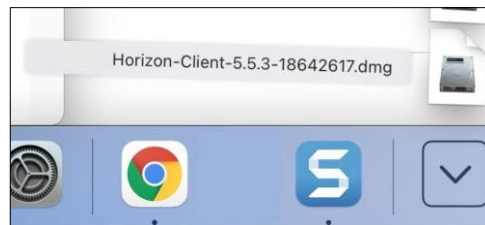


4. Depending on your browser type, your download will appear in the lower left corner of the window, or in the Applications folder on the lower right side of the application launcher.

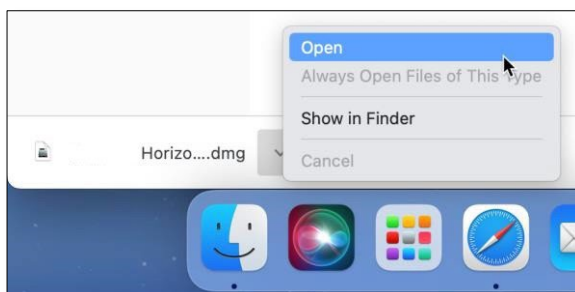
Google Chrome



Safari

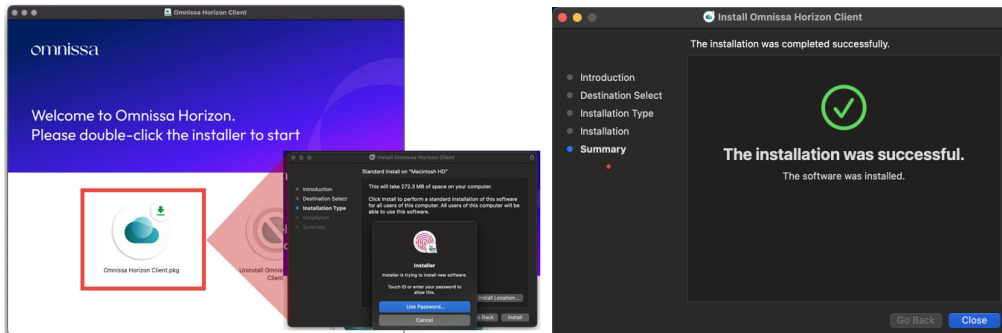


5. Open the download to begin installation.



Installing Horizon on a Personal Computer - MacOS

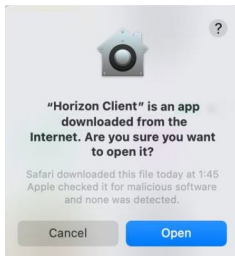
- When the installation window appears, double-click the **Horizon Client.pkg** installer to begin the installation process. Follow the on-screen instructions to proceed through the installation, just as you would with other macOS applications. Once the installation is complete, click Close to finish.



- Open the Applications folder and locate the VMWare Horizon Client, double click to launch.

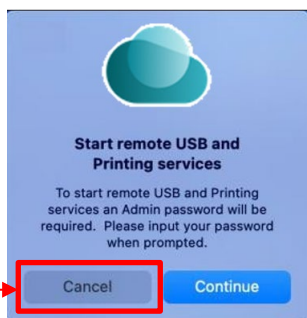


- A warning will appear before allowing the application to be launched. This is a one-time warning, click **Open** to proceed.



- If the following three pop-ups appear, address them as shown below.

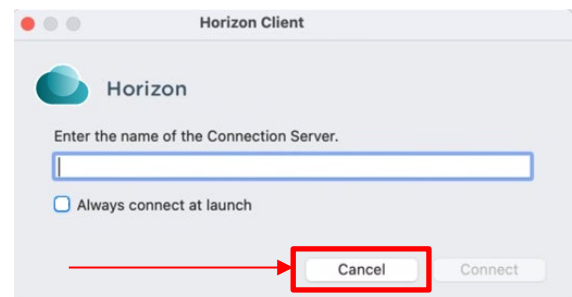
Click **Cancel**



Enter your Mac's Administrator password.

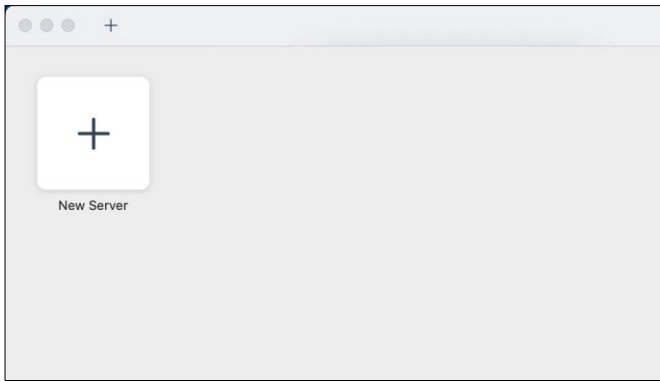


Click **Cancel** or enter epicview.adventhealth.com

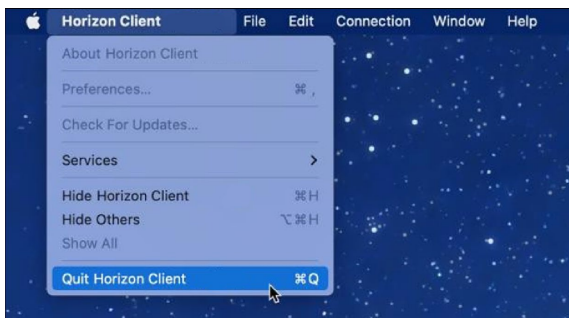


- Once you have closed all the pop-ups, you will be directed to the home screen of the Horizon client.

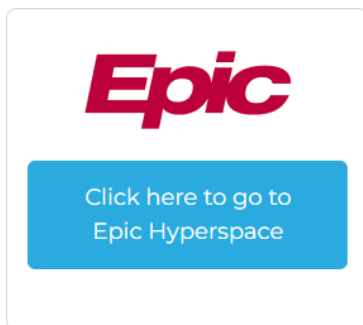
Installing Horizon on a Personal Computer - MacOS



11. In the upper left corner, click on the *Horizon Client* menu. Then hit the **Quit** button to exit the client.



12. Open a web browser and navigate to the [AdventHealth Physician Portal](https://doc.adventhealth.com) – <https://doc.adventhealth.com>
13. Once signed into the Physician Portal, click on the blue button to launch Epic Hyperspace located on the home screen.



Please call the AIT Service Desk at 1-800-873-4024 for assistance.